

Insupen Pen Needles

Finest needle, lowest price, easiest choice

spirit
health

**QUICK
WIN**

Active Implementation

Remote
Service



01. Identify patients

Spirit Nurse carries out audit on GP Practice clinical system to identify patients to upgrade pen needles. Patients will be changed to a same length and gauge needle.

02. GP approval

GP approves patient list. In this case it will be a direct and remote product switch. Education information for patients and/or Healthcare Professionals is available.



03. REMOTE product update

The Spirit Implement Team actions the authorised changes on the clinical system. This whole process is done remotely.

04. Communication to patients

The Implement Team send letters to the authorised patients to inform them of the pen needle change.



Patient Choice

The patient always has a choice to remain on the product of their choice. However, statistics show the majority of patients switch. They can contact the nurse for further information if required.

